

# IMPORTANT SAFETY RECALL NOTICE

Dear Trek Consumer,

Our records indicate that you purchased a bicycle equipped with Revision 1 of the Promax Solve DSK-925 or Promax F1 DSK-927 hydraulic disc brakes. This letter is to notify you that Trek is recalling the brakes on a limited number of these bicycles, because the brake hose may eject or pull out from the brake lever. If this happens while you are riding, you could lose control of the bicycle and crash.

Your safety is very important to us. This letter contains important information about what to do next if you think you may have purchased an affected bicycle.

## AFFECTED MODELS

Model Year	2021	2022	2023
<b>Description (All colorways)</b>	FX 2 Verve 3 Verve+ 3	FX 2 FX 3 Dual Sport 2 Dual Sport 3 Verve 3 Verve+ 3 FX Sport 4 FX Sport 5 FX Sport 6	FX 2 FX 3 Dual Sport+ 2 FX Sport 4 FX Sport 5 FX Sport 6 FX+ 2

Not all bicycles within these models are affected. To determine if your bicycle is included in this recall, enter your bicycle's serial number in the look-up tool at [https://www.trekbikes.com/us/en\\_US/promax-recall-inquiry/](https://www.trekbikes.com/us/en_US/promax-recall-inquiry/). Your bicycle's serial number begins with "WTU" and is located on the bottom bracket near the crankset. If you are unsure whether your bicycle is affected by this recall, please contact your local Trek retailer.



## DO NOT RIDE THE BICYCLE

If the brake hose ejects from the brake lever, the rider could be involved in a serious accident. Do not ride an affected bicycle until it has been brought to a Trek retailer for inspection.

## WHAT TREK WILL DO FOR OWNERS OF AFFECTED BICYCLES

If you own an affected bicycle, Trek will provide you—through an authorized Trek retailer—a free inspection and, if appropriate, a repair of the brake hose where it connects to the brake lever, at no cost to you.

In addition, when you bring your bicycle to a Trek retailer for inspection, Trek will give you a US\$10 in-store credit that can be used toward any Trek or Bontrager merchandise. The credit is good through December 31, 2023 and has no cash value.

## THANK YOU FOR BUYING A TREK BICYCLE

We sincerely apologize for any inconvenience this problem may cause you.

*This letter was prepared in cooperation with the U.S. Consumer Product Safety Commission (CPSC). Trek may share your name and contact information with the CPSC so they can track the progress of this safety recall unless you notify us in writing within 10 days that you do not consent to our sharing this information with them. If you have questions about the information in this letter, please contact your local Trek retailer or contact Trek Customer Care at 1-800-373-4594 Monday through Friday from 8 a.m. to 6 p.m. CT or online at [www.trekbikes.com](http://www.trekbikes.com).*